

**OVERSEAS COUNTRY REQUIREMENTS for DAIRY EXPORT  
DOCUMENTATION**

Issue Date: 9/11/07

This document provides the current known importing country requirements. These requirements often change and it is the responsibility of the exporter to ensure that they are aware of the current requirements. Any variations identified by exporters will be confirmed through the AQIS Dairy Review Unit.

The requirements of some importing countries are unknown. Exporters are strongly advised to verify certification for all exports with their importers prior to finalisation of sales contracts. Where possible, no documentation is the preferred option but if a certificate is required for milk and milk products, as defined by the *Export Control (Milk and Milk Products) Orders 2005*, the Health Certificate (EXDOC template ZD035) or the manual Certificate as to Condition (EX46) provided for contingency arrangements, should be offered in the first instance. Optional statements regarding radiation and animal health may be added to the ZD035 (EX46). If a certificate is required for non prescribed goods, the Certificate as to Condition (EXDOC template ZD001) or the manual Certificate as to Condition (EX188) provided for contingency arrangements, may be provided, if a certificate is required for manufacturing grade milk and milk products the ZD016 Dairy Health Certificate for Manufacturing Grade Product may be provided and if a certificate is required for dairy based animal food the ZD015 Dairy Health Certificate for Stock Food may be provided.

Additional certificates are also provided as detailed in this document for dioxin certification and transit certificates. On the ZD015, ZD016 and ZD035 Notify Party details will print. Where the E1 certificate is programmed neither dioxin certification nor transit certificates will be able to be generated through EXDOC.

The agreed AQIS Dairy Industry strategy is to minimise certification requirements in order to minimise costs associated with exporting. Costs of exports are increased with any additional endorsements as they must be substantiated.

The Dairy Review Unit can provide (faxed if needed) copies of sample EXDOC Health Certificate template and endorsement combinations upon request. These can be useful to provide to overseas buyers when negotiating certification details.

It should be noted that all AQIS export documentation (including manual documentation) must be provided on AQIS security paper to ensure the integrity of Australian export documentation.

AQIS officers issuing dairy export documentation will ensure that any claims made on the documentation are appropriately substantiated. For example, where microbiological or chemical claims are made regarding the product, then the appropriate NATA certificates substantiating the claim should be made available at audit. All exporters requesting export documentation must be able to provide information requested to substantiate that export documentation or the export documentation will be refused.

All export certification must match the product to be exported. Trade descriptions on the product must be the same as that on the export certification and must be a true and accurate description of the product. Loadout inspections may be conducted prior to

issue of any export certification and export certification may be refused if the consignment is not made available for inspection.

**Compiled by the Dairy Review Unit,  
Australian Quarantine and Inspection Service (AQIS)**

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Dairy EXDOC email address (processing requests and queries)	<a href="mailto:dairy.exdoc@aqis.gov.au">dairy.exdoc@aqis.gov.au</a>
Dairy export queries 1 300 phone number	1 300 723 241
AQIS Melbourne postal address	PO Box 1006 TULLAMARINE VIC 3043
AQIS Melbourne physical address	Corner Grants and Centre Roads MELBOURNE AIRPORT VIC 3045
AQIS Regional Office addresses and contact details	<a href="http://www.daff.gov.au/aqis/about/contact/regional">http://www.daff.gov.au/aqis/about/contact/regional</a>
AQIS Canberra EXDOC Helpdesk email address (IT queries)	<a href="mailto:exdoc.helpdesk@aqis.gov.au">exdoc.helpdesk@aqis.gov.au</a>
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AQIS dairy website	<a href="http://www.aqis.gov.au/dairy">www.aqis.gov.au/dairy</a>